Link & Volunteer Ambulance Drivers RUH Bath October 2022

Free car parking within P1, P2 & P4 is no longer an option when bringing patients to site as we are trying to free up capacity. Where possible, we would really appreciate if you could park off site as our car park foot print is shrinking. However, we have allocated 25 bays at 3 locations across site which are reserved for our link/volunteer ambulance car drivers and signage has been installed to that effect.

Images below show where the new volunteer ambulance bays are located. There is an additional map at the foot of this document.



Oasis Café/Swimming Pool (7 Spaces) What 3 Words Location ///hello.craft.tools



Time restricted spaces at Gate 3 (12 Spaces) What 3 Words Location ///scale.sheet.pound



Car Park P3 (6 Spaces) What 3 Words Location ///split.public.sounds

The reserved parking is signposted as below;





It is important to note that the spaces at Gate 3 are time restricted, and parking in this area is not available for link/volunteer ambulance drivers between 08:00 – 09:00 and 15:00 – 16:00 Mon–Fri as the signage above indicates. We have a long-standing arrangement with the neighbouring school, and this area is used between said times for parents dropping off and collecting their children.

To protect these spaces from abuse, it is still a requirement that you send us any updates to your vehicle list and these updates should be directed to Saba, our new car parking partner and their details can be found below.

The vehicle details that we had on file for your organisation were given to Saba on 10/10/2022.

The new contract will see additional car parking staff on site, who are there to help with any issues. They can be found in the parking shop inside the atrium, next to main reception.

<u>Parking Shop – Main Entrance, Atrium RUH Bath</u>

Opening hours M-F 0900 – 1700Hrs

Telephone: 01225 826 274

Email: ruhbshop.uk@sabagroup.com

FAQ's

- Q. What if all of the allocated spaces are full? Where can we park?
- A. 25 bays have been provided on site free of charge. No other free car parking is available on site at this time. Please try to park off site whenever you can.
- Q. Can I use a blue badge for free car parking at RUH?
- A. Yes you can. If either you as the driver, or one of your passengers has a valid blue badge, this can be used to obtain free car parking in any of our patient and visitor car parks. If you are behind a barrier, you simply need to scan your blue badge at a pay station before leaving, and this will generate a free exit. If you are in a designated blue badge car park such as P1a, please display your badge in the windscreen. There is no longer a requirement to register blue badges at the parking shop.
- Q. Who will be the point of contact for updating vehicle registrations at RUH?
- A. Saba will be dealing with any updates and their contact details can be found above.
- Q. The signage says "Volunteer Ambulance Drivers"?
- A. "Volunteer Ambulance Drivers" are volunteers who use their own vehicles to help with the transportation of patients to and from hospitals and clinics. These include our Link schemes, neighbourhood volunteers & some council vehicles.
- Q. Some of the bays provided are quite far away from the main entrance?
- A. Yes they are. We are very limited on space at RUH. The idea being that you drop your patient at the main entrance, or the back entrance of the hospital in P3, and then move your vehicle to one of the designated areas, or park off site.
- Q. The parking bays at Gate 3 are on a one-way street?
- A. To access these bays you will need to turn left out of gate 1, and take the left onto Anchor Road, you will then see Gate 3 on your left.

Map of site with volunteer ambulance bays indicated;

